

## LLI CORPORATE VALUES STATEMENT

**Optimism:** We are optimistic and motivated to take action to achieve our vision that by 2050, every person in the world has access to impactful crisis support services, to reduce deaths by suicide. We anticipate a better future where more people have access to impactful crisis support services. We strive to focus on the future, be persistent when faced with intractable challenges and persevere with an understanding that together we can create a lasting impact and save lives. We communicate with each other, and stakeholders with this value in mind, as we approach and meet challenges.

**Collaboration:** We recognise that our impact is greater, and our goals can be achieved when we work with others. We will actively seek to work with others where they can contribute mutually to our goals. We strive to be self-aware, actively listen to others and treat others with respect. We conduct our work in the spirit of mutuality, transparency, honesty, and openness to develop collaborative solutions.

**Excellence:** We conduct our work with focus, discipline, and rigour. We take responsibility for our actions, rectify mistakes promptly and are accountable to all our stakeholders. We strive to hold ourselves to the highest standards and expect others to do the same.

**Inclusion:** We seek to be an organisation where team members, our Network Members and partners feel included, engaged and valued for their different experiences, backgrounds, thinking and experiences. We are committed to overcoming prejudices and promoting equitable and just access to resources and opportunities.

**Courage:** We are not afraid to venture into unchartered territory, challenge the status quo and question assumptions. In doing so we will remain focused, adopt a strategic outlook, take intelligent risks, learn from our failures, and stay true to our vision, mission and values.

June 2024