

**1. What is LifeLine International (LLI)?**

- LifeLine International is a global civil society organisation representing 29 Members, in 25 separate countries, who operate over 200 suicide prevention and crisis support services.
- Our shared mission is to create a world where quality suicide prevention support is available, accepted, and encouraged.
- LifeLine International holds The Commonwealth of Nations accreditation as a civil society organisation – it can and does make representations on behalf of its Members.

**2. When was LLI established?**

- LifeLine International was formed in 1966 with seven Member countries.
- Since establishment, Lifeline International has continually met and operated as a network of Members for the exchange of information and assistance, and to contribute to global discussions with other major crisis line networks.
- Over the years, a secretariat has operated from Australia and from South Africa, with the secretariat currently located in Australia.
- In 2020, the Board and Members of LifeLine International resolved to incorporate the movement to support the ongoing and growing work of the organisation. LifeLine International was therefore registered in Australia as an incorporated organisation.

**3. Is LLI a charity?**

- Yes. LifeLine International operates as a registered Australian charity.

**4. What are the core functions of LLI?**

- We offer advocacy and policy development, research projects, and financial support for our Members' current services, and for start-up crisis support services in high-need countries.
- By sharing knowledge and connecting with each other, we continuously improve our network of services and work together to remove barriers to service delivery.
- We also campaign for changes in laws that criminalise suicide and restrict access to life-saving help.
- We engage with governments, civil society, and businesses, and actively work towards helping to achieve the UN Sustainable Development Goal 3.4.2 of reducing deaths from suicide by one third by 2030.
- Through our Members, we help to ensure that more suicide prevention resources are available in more places, with greater access and reduced barriers to help-seeking.
- Our ultimate beneficiaries are help seekers – individuals in extreme distress and despair and at risk of suicide.

**6. How does LLI support Member organisations?**

- We focus on supporting the expansion of community-based suicide prevention and support services, including crisis lines, operated by our Members and beyond.
- We provide financial support to Members through our annual grants program, to extend their services and programs.
- We provide information and assistance to our Members to promote crisis support services in all communities, regardless of location, cultural practice or legal frameworks.

- We collect and disseminate research evidence and lived experience insights on the critical role crisis support services perform in the overall continuum of care for suicide prevention.
  - We support Members to engage in discussions in-country, with Government, other civil society organisations, and community to ensure that crisis support services are included in National Suicide Prevention Strategies.
  - We enable and support Members to participate and present at global suicide prevention conferences and forums so that Members can actively shape the global discourse on suicide prevention (particularly Members from low and middle-income countries that may not otherwise have the opportunity to do so).
5. **What is the relationship between LLI and LLA?**
- Lifeline Australia and LifeLine International are *not* the same organisation.
  - We are separately incorporated organisations with distinct scope of operations. Lifeline Australia is a Member of LifeLine International.
  - Lifeline Australia is the national office of an Australian federation of Lifeline service providers. Lifeline Australia does not operate or support services outside of Australia.
  - LifeLine International’s scope of work is global with a particular focus on how to support, enhance and, where needed, establish crisis support services in high-need countries across the world. We do so in partnership with in-country civil society partners.
7. **Is LLI Funded by the Australian Government?**
- No.
8. **How is LLI funded?**
- LifeLine International is primarily funded by philanthropists, businesses, and foundations that share our vision of a suicide-free world.
9. **How is LLI governed?**
- Our organisation is governed by a Board of Directors who do not receive any remuneration for the performance of their duties. The Board of Directors is elected by the Members of LifeLine International, and there is provision for the appointment of a Director by the Board for the purpose of filling a skills gap.
  - LifeLine International provides annual reports and compliance information to the Australian Charities and Not-for-profits Commission (ACNC)
  - LifeLine International is subject to external audit of financial accounts on an annual basis.
  - LifeLine International operations are managed by the Chief Executive Officer who reports to the Board of Directors through the Board Chair.